

# Save Your Sole Foot & Ankle Specialists

1927 Wilmington Dr., Suite 102  
Fort Collins, CO 80528  
(970) 416-9009 Fax (970) 416-9010

1220 W. Ash St., Suite A  
Windsor, CO 80550  
(970) 416-9009

## Personal Information

Name: \_\_\_\_\_ Birth date: \_\_\_\_\_ Today's date: \_\_\_\_\_

Billing Address: \_\_\_\_\_ Apt # \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home phone: \_\_\_\_\_ Cellular phone: \_\_\_\_\_

Email address: \_\_\_\_\_

Preferred method of appointment reminders:  Email  Text  Phone

Ethnicity: African American / Asian American / Caucasian / Hispanic / Native American /

Pacific Islander (Hawaiian) / Other: \_\_\_\_\_

Preferred spoken language: \_\_\_\_\_

Age: \_\_\_\_\_ SS# last 4 digits: \_\_\_\_\_ Sex: M / F Occupation: \_\_\_\_\_

Employer: \_\_\_\_\_ Work phone: \_\_\_\_\_

Preferred pharmacy: \_\_\_\_\_ Location: \_\_\_\_\_

Primary family physician: \_\_\_\_\_

How did you hear of our clinic? \_\_\_\_\_

Marriage status (circle): Single Married Widowed Divorced Other

Emergency contact (list parent if minor): Name \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone number: \_\_\_\_\_

Today, my foot/ankle complaint is: 1. \_\_\_\_\_

(if time allows) 2. \_\_\_\_\_

The condition(s) has existed for (how long)? \_\_\_\_\_

Is this related to a specific injury? \_\_\_\_\_ Date of injury? \_\_\_\_\_

Have you had this problem before? \_\_\_\_\_ How long ago? \_\_\_\_\_

Previous treatment(s)? \_\_\_\_\_

**Allergic to latex? Yes No What reactions do you get if "yes"?** \_\_\_\_\_

**Height:** \_\_\_\_\_ **Weight:** \_\_\_\_\_ **Shoe Size:** \_\_\_\_\_ **Wears custom orthotics?** \_\_\_\_\_

## Review of Systems: (check all that applies)

\_\_\_\_ In general good health \_\_\_\_ Recent significant weight gain \_\_\_\_ Recent significant weight loss

**Eyes:** \_\_\_\_ Does not apply \_\_\_\_ Wear glasses/contact lenses \_\_\_\_ Cataracts \_\_\_\_ Glaucoma \_\_\_\_ Macular degeneration

**Ears/Nose/Mouth/Throat:** \_\_\_\_ Does not apply \_\_\_\_ Sinusitis \_\_\_\_ Swollen lymph nodes  
\_\_\_\_ Difficulty hearing \_\_\_\_ Using hearing aids \_\_\_\_ Others (please describe)

**Cardiovascular:** \_\_\_\_ Does not apply \_\_\_\_ History of heart attack \_\_\_\_ DVT \_\_\_\_ High blood pressure  
\_\_\_\_ History of stroke \_\_\_\_ Heart murmurs \_\_\_\_ High Cholesterol \_\_\_\_ Others (please describe)

**Gastrointestinal:** \_\_\_\_ Does not apply \_\_\_\_ History of stomach ulcer \_\_\_\_ IBS \_\_\_\_ Heartburn/reflux  
\_\_\_\_ Hiatal hernia \_\_\_\_ Hepatitis (A/B/C) \_\_\_\_ Cirrhosis \_\_\_\_ Others (please describe)

**Genitourinary:** \_\_\_\_ Does not apply \_\_\_\_ Kidney stones \_\_\_\_ Benign prostate hypertrophy (in men)  
\_\_\_\_ Overactive bladder \_\_\_\_ Frequent UTI \_\_\_\_ Others (please describe)

Please turn over →

**Pulmonary:** \_\_\_ Does not apply \_\_\_ COPD \_\_\_ Emphysema \_\_\_ Asthma \_\_\_ History of pulmonary embolism

**Musculoskeletal:** \_\_\_ Does not apply \_\_\_ Rheumatoid arthritis \_\_\_ Psoriatic arthritis \_\_\_ Osteoporosis \_\_\_ Osteopenia \_\_\_ Lower back pain/arthritis/herniated disc/pinch nerve \_\_\_ Sciatica \_\_\_ History of chronic ankle sprains \_\_\_ Osteoarthritis(where? \_\_\_\_\_) \_\_\_ Ehlers-Danlos syndrome \_\_\_\_\_ Others (describe) \_\_\_\_\_

**Skin:** \_\_\_ Does not apply \_\_\_ Eczema \_\_\_ History of Athlete's foot \_\_\_\_\_ Others (describe) \_\_\_\_\_

**Neurological:** \_\_\_ Does not apply \_\_\_ Migraine headache \_\_\_ Numbness of hands \_\_\_ Seizures \_\_\_ Numbness of feet \_\_\_ Multiple sclerosis \_\_\_ Charcot-Marie-Tooth disease

**Psychiatric:** \_\_\_ Does not apply \_\_\_ Depression \_\_\_ Anxiety \_\_\_ Bipolar disorder \_\_\_ ADHD \_\_\_\_\_ Others (describe) \_\_\_\_\_

**Endocrine:** \_\_\_ Does not apply \_\_\_ Gout \_\_\_ Type 1 Diabetes \_\_\_ Type 2 Diabetes \_\_\_ Thyroid problems \_\_\_\_\_ Others(describe) \_\_\_\_\_

**Hematologic:** \_\_\_ Does not apply \_\_\_ Bleeding disorder \_\_\_ Anemia \_\_\_\_\_ Others(describe) \_\_\_\_\_

**Allergic/Immunologic:** \_\_\_ Does not apply \_\_\_ Auto-immune disease \_\_\_ HIV positive

What operations or surgeries have you had? \_\_\_\_\_

\_\_\_ **Yes** \_\_\_ **No** Do you smoke tobacco? If **yes**, how much? \_\_\_\_\_ Smoking how long? \_\_\_\_\_  
If **no**, did you smoke in the past? \_\_\_\_\_ When did you quit? \_\_\_\_\_

\_\_\_ **Yes** \_\_\_ **No** Do you use recreational drugs? If **yes**, how much? \_\_\_\_\_ Using how long? \_\_\_\_\_  
If **no**, did you use in the past? \_\_\_\_\_ When did you quit? \_\_\_\_\_

\_\_\_ **Yes** \_\_\_ **No** Do you drink alcohol? How much do you drink? \_\_\_\_\_

\_\_\_ **Yes** \_\_\_ **No** Do you exercise on a regular basis? If yes, please describe. \_\_\_\_\_

Does anything significant run in your family? (i.e. heart disease, diabetes, foot deformities) Please list all conditions. \_\_\_\_\_

**If there's anything else in your medical history that may be important for your physician to know in order to facilitate your treatment? Please describe:** \_\_\_\_\_

### RELEASE OF MEDICAL INFORMATION

*I authorize Save Your Sole Foot and Ankle Specialists to release and obtain medical information as required for my treatment and processing of my insurance claim. I realize that it is my responsibility to pay for any services rendered. A monthly billing charge will be added to all accounts over sixty days. I understand if any balance is unpaid after 60 days, it will be sent to collections. I will also be responsible for the cost of collections, plus attorney and court fees, which may amount to 50% of the original owed amount.*

*I request that payment of authorized insurance or Medicare benefits be made on my behalf to Save Your Sole Foot and Ankle Specialists for the services rendered to me.*

*I authorize Save Your Sole Foot and Ankle Specialists to release any information needed to determine these benefits or the benefits payable for related services.*

*I authorize release of medical information to my primary care physician or other specialty physicians related to my treatment.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Clinic Policies**

In order to best serve our patients and families, the following policies have been implemented:

### **Financial Policy**

All co-pays are due and will be requested at the time of service. We currently accept cash, checks, or credit cards for payment.

Insurance is designed to cover some of the costs of health care. Because there are so many insurance companies and plans, it is impossible for us to have complete knowledge of them all.

Insurance is a contract between you and your insurance company. We are **not** a party to this contract. We file insurance claims as a courtesy to our patients. We will not become involved in disputes between you and your insurance company regarding deductibles, co-payments, covered charges, secondary insurance, or other matters regarding reimbursements. Your insurance benefits depend upon what you or your employer has negotiated with the insurance company and the amount you choose to pay in premiums. When your insurance "authorizes" or "covers" a service or medical supply, it does not guarantee your insurance company will pay. It is your responsibility to know your insurance coverage and benefits.

If your insurance carrier denies reimbursement, you will be financially responsible for the full amount. If your insurance carrier does provide partial reimbursement, you will be financially responsible for any unpaid deductible, co-insurance, or balance as stipulated in your plan provisions.

If your insurance changes and we do not have your new insurance information, you will be billed for all charges until we receive a copy of your new insurance card. If your insurance requires a referral for you to see a specialist, it is your responsibility to make sure that the referral is in place before your visit with us.

It is important for you to understand that you are ultimately responsible for payments to your account.

### **Medical Records Authorization**

I authorize Save Your Sole Foot and Ankle Specialists to access and use the protected health information from UC Health and/or Banner Health systems. Protected health information includes your complete health record including but not limited to: chart notes, radiology images, MRI images, lab test results and medication list.

### **Medical Records Policy**

A minimum of seven working days is needed to release medical records or x-rays from the request date. All requests must be in writing. Please refer to our Medical Records Release Form for detailed information on costs and instructions.

### **Prescription Refill Policy**

We request three working days on all prescription refills. We do not refill prescriptions on holidays or weekends as the on-call physician may not have your medical record.

### **Colorado Prescription Drug Monitoring Program (PDMP)**

If you receive a prescription for a "controlled" (Schedule II through V) drug, most commonly used for post-op pain management, this information will be entered into the Colorado PDMP database. This information is shared and may be accessed by the health providers who will and have prescribed you these medications.

## **Appointment Policy**

Providing the best medical care possible and seeing patients in a timely manner are of the utmost importance to Save Your Sole Foot and Ankle Specialists. Appointments are scheduled at times mutually convenient to the patient and doctor. We understand that urgent or emergent situations arise which may prevent you from keeping an appointment. If you are unable to keep a scheduled appointment, please call to cancel more than 24 hours ahead of your appointment time so that your allotted time may be offered to another patient. Patients who are more than 10 minutes late may need to be rescheduled. Our staff reserves the right to reschedule appointments.

Due to the increased demand for appointments and having a long waiting list, we charge a \$75.00 fee and document in your chart if you do not show up for your appointment or cancel within 24 hours of your appointment. The \$75.00 fee must be paid before another appointment can be scheduled for you. Continuing to miss appointments or cancelling within 24 hours may result in dismissal from our practice.

If you have a contagious symptom such as a cold or flu, if possible, please call to reschedule your appointment. We want to be considerate of other patients' well being as many of our elderly patients may have a weaker immune system. Thank you for your understanding.

Emergencies do arise in a medical clinic. We apologize for any inconvenience or delays should they occur. We will attempt to notify our patients in a timely manner should your appointment be delayed or changed. Your understanding and patience is greatly appreciated.

## **Photography, Audio and Video Recording Policy**

Audio and video recording of any kind is not permitted within the premises of any Save Your Sole Foot and Ankle Specialists clinic. Photography including pictures, x-rays and ultrasound images are permitted by Save Your Sole Foot and Ankle Specialists for the purpose of providing patient care, diagnosis, treatment, quality improvement, education and reimbursement.

Photography by patients, patient's families or patient's friends are not allowed in any common area including but not limited to the waiting room, hallways, and x-ray room. Photography by patients, patient's families or patient's friends is only allowed of that patient in treatment rooms with patient's verbal consent. Photography by patients, patient's families or patient's friends of other patients or Save Your Sole Foot and Ankle Specialists' employees is not permitted. Photography is not permitted and must be discontinued if interfering with Save Your Sole Foot and Ankle Specialists' patient care, another patient's privacy, or efficient clinic operations. Save Your Sole Foot and Ankle Specialists' employees have the discretion and authority to require such photography be discontinued.

## **Treatment Policy**

You need to follow the instructions given by your doctor. Incompliance or lack of proper follow-up leads to problems and complications that can be prevented. Compliance and appropriate feedbacks are crucial for successful treatment.

## **Communication Policy**

Please call our office with questions you have. Even though our EHR, Practice Fusion has messaging ability, we do not read or respond to Practice Fusion messages.

## **Mutual Respect Policy**

Our staff performs tasks to the best of their ability. They make a sincere effort to treat every patient with respect and professionalism. Please treat all members of our staff with the same courtesy you would expect from them. We reserve the right to terminate any patient who we feel has violated this policy.

By signing this form, I acknowledge and agree to the *clinic policies*.

Patient name (print): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to Patient (if minor or incapacitated): \_\_\_\_\_



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## PRIVACY PRACTICES

Our clinic is committed to protecting the confidentiality of information about you, and is required by law to do so. This notice describes how we may disclose your information to others.

**Treatment:** Our clinic may use the information about you to provide you with services and supplies. We may also share information with others that need information to treat you such as: surgery centers, other specialist's, testing centers, or other medical facilities that you are sent for treatment or to obtain supplies. This includes information provided to your insurance company from our office for any treatment or testing that your physician may order.

**Payment:** Our clinic may use and disclose information about you to get paid for medical services and supplies that we have provided to you. Your health insurance company may request to see parts of your medical record before they will pay us for treatment and supplies.

**Legal:** There are other circumstances when our clinic may have to give out your information such as court requests, workers compensation, and state and federal required government reporting.

**Third Party:** If you request your records be released to a third party such as your spouse, friend or relative, we will need a written release on file that authorizes us to do so.

## WHAT ARE YOUR RIGHTS

You have the right to request:

- A copy of your health record. (There may be a charge for this).
- We communicate with you in a confidential way.
- We add or amend information about you that you believe is incorrect or incomplete.
- A paper copy of this information.
- An accounting of disclosures.

## OUR COMMITMENT TO RESPECT YOUR PRIVACY

Our clinic is committed to respecting your privacy. We are dedicated to keep your health information private and only share it with those parties that need it for treatment of your health condition. At any time that you feel that you would like more information on our clinic's privacy practices or you have a concern, please let your provider know so that we may take actions to rectify the situation. We truly value our patients and are committed to helping them achieve the best outcome.

I, \_\_\_\_\_ hereby consent to the use, access, and disclosure of my protected health information to:

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

\_\_\_\_ No one.

*I acknowledge that I have read (or had the opportunity to read if I so chose) and understood the Notice.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_